



**ELITE**  
BIOMEDICAL  
SOLUTIONS

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Real Needs. Real Partnerships Real Solutions.

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Dear Valued Customers,

Our management team has been closely monitoring the Coronavirus (COVID-19) outbreak. **At Elite Biomedical Solutions, our primary focus is safety, health and well-being of our staff, customers, and their families.** We have been proactively communicating with our team about common sense hygiene practices and requesting that anyone who is not feeling well to stay at home.

**We want to assure you that Elite Biomedical Solutions, LLC, will continue to be responsive to all customers.** If there are restrictions imposed by our government, which dictate a change in our normal course of business, we have a plan in place that is designed to prevent any disruptions in product shipments.

As part of our pandemic plan:

1. We have suspended all business travel as well as implemented a “no visitor” policy here at our corporate office.
2. We are working diligently in building up additional stock levels to help minimize industry shortages on the parts we manufacture.
3. If needed, we are ready to implement a 2<sup>nd</sup> shift to keep up with demand.

Elite Biomedical Solutions, LLC is proudly America’s manufacturer of medical replacement parts. And we are committed to taking the necessary actions to help support our customers, staff and communities in this challenging time.

With respect,

Jeff Smith, CEO  
Elite Biomedical Solutions, LLC